



EUCONSULT SUMMER CONGRESS 14 JUNE

GOOD GOVERNANCE - WHY IS IT IMPORTANT?

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KEY POINTS OF BEST PRACTICE

➤ **The Nolan Principles:**

Selflessness, Integrity, Objectivity, Accountability, Openness, Honesty and Leadership

➤ **The Code of Good Governance (UK) Principles:**

An effective board will provide good governance and leadership by:

- Understanding their role:
Legal duties – The governing document – Setting and safeguarding the vision, values and reputation of the organisation – Managing and supporting staff and volunteers – Stewardship of assets – External environment
- Ensuring delivery of organisational purpose:
Purposes remain relevant and valid – Long term strategy – Operational plans and budgets – Monitoring – Evaluating – Reviewing and/or amending
- Working effectively both as individuals and as a team:
Having the right skills, experience and diversity on the board – Induction of new board members – Training and development – Reviewing performance
- Exercising effective control:
Legal and regulatory requirements – Good internal financial and management controls – Identifying and reviewing risks – Delegation: clear, effective, supervised
- Behaving with integrity:

Acting according to high ethical standards – Managing conflicts of interest and loyalty – Independence of decision making – Delivering impact that best meets the needs of beneficiaries

- Being open and accountable:
Communication – Consultation – Listening and responding to stakeholders' views – Complaint handling – Considering the organisation's responsibility to the wider community

Questions:

- What has good governance got to do with my consultancy services, e.g income generation
- My client has no strategic plan, how can I persuade them of the necessity to draft one?
- How can one find good/skilled/committed board members?
- The board is dysfunctional/in conflict – what help is available to them?

My question: